

Perceived makeup of nurses in patients, family members and nurses

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The purpose of this study was to examine perceived makeup of nurses in patients, family members and nurses. A questionnaire survey was conducted at two general hospitals with more than 400 beds, and 395 nurses, 118 patients and 85 family members returned a completed questionnaire. As a result, the majority of the patients, family members and nurses reported that nurses with heavy makeup seemed to be hard to speak to, unapproachable or scary, while nurses with light makeup were easy to speak to, upright, trustworthy or gentle. Then, out of five classes of makeup, A (very light) to E (very heavy), makeup B received the highest rating in each group of the patients, family members and nurses, who reported that makeup B was most highly associated with each of five sorts of impressions: a feeling of cleanliness, tenderness, cheerfulness, a feeling of trust and honesty. Moreover, there was no significant difference between the three groups in A and C, while the patients and family members rated D and E lower than the nurses. The findings suggest that three classes of makeup: A, B and C give a pleasant impression on patients and family members, and also that heavy makeup is likely to give an unpleasant impression on patients and family members.